

**Patient Participation Group  
(WMC-PPG)**

**AGENDA**

**Meeting date: Thursday 13 July 2017**

**Start time: 6.30 pm.**

**Venue:** Stanmore Surgery, 42 London Road, Stanmore HA7 4NU

1. Introductions
2. Apologies for absence
3. Chairman's opening remarks
4. Minutes of ordinary meeting held 9 March 2017
5. Matters arising from the minutes, not covered in this agenda
6. Report and update from the Practice
  - (i) Telephone and Appointments system
  - (ii) GP overload
  - (iii) Reception concerns
7. PPG liaison with local network, Barnet Healthwatch and CCG
8. Health Champions
9. Any other business
10. Dates of next meetings: to confirm
  - Thursday 26 October 2017
  - Thursday 8 March 2018 (to include AGM)